



## ROOMMATE MATCHING PROGRAM

Our roommate matching program is for those travelers who want to travel, but don't have travel partners, or travel partners that are enthusiastic in the beginning then when it's time to travel, you are the only one still interested. Ugh! We do offer single occupancy rooms, but the price is usually substantially higher than double occupancy pricing. Why miss out on travel if you are a solo traveler just because your friends and family can't join you. You do not have to miss out on that trip you've always wanted to take.

To avoid that additional out of pocket cost, our roommate matching program can assist in matching you with another traveler looking for a roommate. The savings having a roommate can be substantial and you never know, you just might meet your newest best friend.

### HOW IT WORKS

- Select "book now" on the event travel page. (tour must not be sold out)
- During the booking process, select "double occupancy"
- In the Roommate name field, you will enter "**ROOMMATE MATCH REQUESTED**"
- Complete the remaining fields, pay your deposit, and complete your reservation

When your reservation is complete, you will be directed to a link to fill out information about you, and your travel preferences. It is important that you fill this information out completely, and honestly so that you are matched accordingly.

After you have submitted that information and when 75% of your reservation has been paid, you will begin to receive email notifications from eBiz Travel with the name, email address, and description of other solo travelers on our tour that have also expressed an interest in finding a roommate. Your information will in turn be provided to those same solo travelers.

We encourage you to review the information, and reach out to anyone with whom you are interested in rooming with. It is strongly recommended that you and your potential match have a few conversations via email AND phone to get to know a little about one another before making a final decision. Proceed only if/when you are confident that you've found someone with whom you'll enjoy spending time.

Once you and your roommate have agreed to proceed, you will both need to contact eBiz Travel within two weeks, and let us know you would like to room together. This must be done prior to your final payment being due. We will then make the necessary

adjustments to your reservations internally. eBiz Travel cannot guarantee you will be matched with a roommate.

Where roommate matching is available it will be listed in the notes section of the tour.

### **ROOMMATE POLICY**

If you book double occupancy for your trip and you do not have a roommate, as a courtesy, we will attempt to pair you with another client, of the same gender, who also needs a roommate. However, if 90 days before your trip, you do not have a roommate; you will be required to pay the single occupancy supplement for your trip. Payment of the single occupancy supplement can be paid over the 3 months before the trip departure date. Effective for all trips departing after May 25, 2020. [Additional Terms & Conditions can be found here.](#)

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